

Business and Technology Alignment



In today's connected workplaces, system uptime and network reliability play a crucial role.

Any restriction of services can quickly impact business efficiency, so assessing your environment is a vital process that should be undertaken regularly. TechPath's IT review is designed to review your infrastructure and applications, ensuring your technology aligns with your business goals and processes. This helps you to build a cutting edge and robust environment that will drive your business into the future.

Inefficient IT systems are one of the most frustrating problems encountered in the workplace, and busy IT professionals often perform a careful balance between supporting users and performing essential day-to-day tasks. This can leave little opportunity to review the environment, and insufficient distance from known problems to view infrastructure independently.

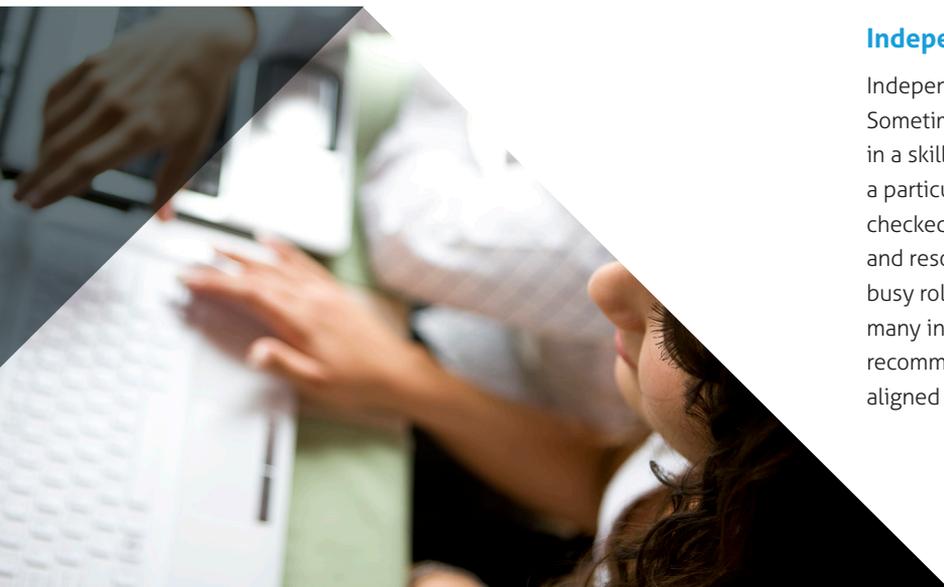
When Are IT Reviews Needed?

Reviews can often identify where minor adjustments could prevent the need for substantial expenditure. From experience, we have found that audits provide the most value to a customer when they are:

- Looking for a "Whole of Business" approach from their IT partner. This allows TechPath to understand the business and what is important
- Looking for a fresh, independent approach to ensure they are on track and using technology effectively
- Before making strategic changes, such as moving part or whole of company IT to a cloud environment or data centre
- Identifying specific areas of risk and ensuring business continuity
- Planning budget expenditure for future projects

Independent

Independent reviews are valuable for many reasons. Sometimes it helps to get a fresh perspective, or to bring in a skill set to complement your in-house team. Maybe a particular area, such as software licensing, needs to be checked for compliance. Often, though, it is a matter of time and resources. Few IT professionals can take time out from their busy role to conduct a thorough audit. There are simply too many interruptions. TechPath reviews are unbiased and make recommendations that ensure IT systems are the best fit and aligned with your business processes.



Saving Costs

While analyst estimates about the cost of downtime vary, they agree on one thing: it is a significant threat to business health.

IT reviews help to identify all kinds of risks to businesses and predict possible impacts; for example, lack of efficient backup might result in a server crash that is crippling for the business. TechPath can ensure you avoid costs resulting from:

- ✓ **Over licensing**
- ✓ **Penalties for insufficient licensing**
- ✓ **Inefficient IT management processes**
- ✓ **Duplication of efforts or resources**
- ✓ **Productivity impacts**
- ✓ **Support blow-outs**

The Business and Technology Alignment Process

Our process involves an in-depth analysis of a company's technical needs and capabilities. Among other things, it covers applications, hardware infrastructure, licensing, warranty status, backup processes, hardware capacity and test restores.

As part of the process, TechPath talks not only to IT staff but also to key stakeholders within the business about its direction and technology challenges. This helps to make sure the resulting report is compiled based on current as well as future needs.

What Is Included

TechPath's Business and Technology Alignment is designed to give you a clear understanding of where you stand when it comes to technology in your business. It takes an in-depth look at how IT fits, and makes recommendations that support your people and your business by aligning technology to your company's strategic goals.

The elements included can vary according to your specific environment and needs, but typically they may include:

- ✓ **Cloud and on-premise security fundamentals**
- ✓ **Server performance and backups**
- ✓ **Software licensing**
- ✓ **Storage capability and suitability**
- ✓ **Network speed and stability**
- ✓ **Hardware age and warranty**
- ✓ **Disaster recovery and backups**

The approach examines all equipment to determine its age, effectiveness, condition and warranty terms. Network, internet, backups, email systems and webhosting are also assessed for effectiveness and reliability.

All hardware devices are documented including servers, storage, UPS, routers, switches, wireless, and workstations.

The Report

Our reports can be an excellent tool for IT planning, as well as useful documentation when seeking IT funding for new projects.

After our consultant conducts your review you receive a report that outlines each aspect of your IT environment in detail.

Any weaknesses will be explained clearly, outlining causes and potential effects. Any threat of hardware failure or data loss is clearly defined to help you make well supported decisions about your technology.

The report will make recommendations that take into account business direction and strategy, the needs of the various stakeholders and the changing technology industry.

Any recommendations in our reports include cost implications, which can provide a very good overview of where savings can be made and where best to direct available IT budget.

The TechPath Difference

TechPath's team of consulting engineers has a wealth of experience, as well as accreditation from leading hardware and software vendors. They are not only skilled in technology; every TechPath consultant draws on considerable insight into business processes and strategies. This enables them to work with your team to help you get more from your technology investments.

An IT review can be one of the most useful tools for the IT manager. It identifies risks and clearly outlines potential cost savings, as well as alerting businesses to opportunities for more powerful IT services.



Want certainty in your IT environment?

Let the TechPath team of experts offer specialised advice.

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