



# Case Study

Solving tomorrow's problems today

Land Solution Australia



For Brisbane based surveying firm Land Solution Australia, secure and reliable technology systems are vital in their pursuit to provide innovative and trusted outcomes for their clients.

## The Challenge

Land Solution Australia provide advanced survey and spatial services for some of Queensland's largest construction and infrastructure projects. They were looking to consolidate their IT systems and better secure their technology environment, while gaining access to proactive support.

Todd Morschel, Partner and Project Manager at Land Solution Australia said, 'We were looking for an IT provider who could provide a more modern way of managing data, whilst enhancing our cyber security.'

While Land Solution Australia is an innovative company with a strong cloud-forward focus, many facets of their internal IT were relying on traditional on-premise or hybrid configurations. They were experiencing downtime due to outages of the hosted server, and a lack of proactive support and slow fault resolution was causing ongoing frustrations. There were inefficient backup processes, and better integration between server drive, SharePoint Online, and other shared resources was needed.

## The Solution

TechPath conducted a comprehensive assessment of technology systems using the TechAlign process and worked closely with Todd and the team to develop a solution that would support the current and future needs of Land Solution Australia.

TechPath uplifted the Land Solution Australia's network, computers, licences, and the Microsoft 365 environment so that it could be securely supported by the TechPath managed services team.

A crucial server was migrated from the existing hosted environment to Microsoft Azure. Multi-factor authentication and conditional access policies were enabled and enforced for all users, and Microsoft Defender for Business was deployed for increased endpoint protection for PCs. LastPass Business was deployed as the secure password manager with authentication via single sign on with Microsoft/Azure credentials. A third-party SaaS backup solution was implemented for the Microsoft 365 environment, and an asset register compiled with the age of computers and warranty status to ensure they have full visibility over the network.

## The Outcome

TechPath's solution resolved all outstanding IT problems. Proactive support under Managed IT means they experience little to no downtime giving them much more confidence when their team are working out in the field.

Todd said, 'The TechPath engineers know our systems well so when we do call for help our issues are resolved quickly and with little fuss, making life so much easier.'

When asked why TechPath was selected, Todd said 'We had a lot of confidence in the Business Development Manager. The IT problems that were explained to TechPath were understood and a solution was pretty much formulated on the spot. This gave us confidence that TechPath knew what they were talking about. We also felt that our business values were aligned.'

He added, 'TechPath have been an incredible partner for us. They have provided us with both an initial solution and an ongoing managed service that just works. They are proactive in suggestions and resolve minor or major issues in a timely and confident manner.'

1300 033 300

[sales@techpath.com.au](mailto:sales@techpath.com.au)

[www.techpath.com.au](http://www.techpath.com.au)



**TechPath**