



## Case Study

# Power2

More than accountants  
**Power2 Brisbane**

Founded in 1981, Power2 Brisbane offers expertise in accounting, taxation, business strategy, and self-managed super funds. Serving over 4,000 clients across three locations, the firm emphasised the importance of secure and dependable IT systems.

### **The Challenge**

Known for their extensive knowledge and personalised service, Power2 Brisbane is committed to supporting the local community. They sought an IT partner to update their technology systems and enhance team support.

Daniel Hay, Director, said, 'The IT environment needed an upgrade to ensure optimal performance and security. The existing server hardware was approaching end of life which was causing reliability issues.'

Power2 wanted proactive management and monitoring of their IT systems that offered good value for money. They also wanted to improve their security posture and protect data, devices, and applications from cyber threats and unauthorised access.

## The Solution

In consultation with the Power2 team, TechPath presented a comprehensive plan to modernise and streamline the current physical server environment. This plan aimed to reduce operational costs and complexity of maintaining the existing servers, while improving system performance and reliability.

Transitioning to a cloud environment would enable secure PC management from anywhere, offering enhanced protection against online threats. Moreover, optimising device deployment and configuration boosts productivity and enhances overall efficiency. With the introduction of TechPath Managed IT, prompt and efficient resolution of technical issues is ensured, while avoidable downtime is prevented with proactive monitoring of systems.

Timing was crucial for the project, occurring during business operations, but with systems failing, action was imperative. TechPath swiftly put together a timeline for a fast transition, getting the Power2 team back online promptly.

## The Outcome

The new IT solution resolves the problem of aging servers by replacing them with new hardware hosted in TechPath's Datacentre. Migrating the domain and print services from existing virtual servers frees Power2 from the burden of maintaining a physical server, allowing them to enjoy greater scalability and flexibility. Reducing the physical server footprint has significantly cut IT costs, improved performance, and enhanced the security of their IT infrastructure.

The new Managed IT support agreement means the Power2 team now has on-call assistance whenever they need it.

When asked why TechPath was chosen as the new provider, Daniel replied, 'Our values aligned perfectly, both being focused on small to medium businesses. TechPath impressed us with their comprehensive technology solutions and outstanding customer service!'

He added, 'Downtime on our old system was costing us every week. Now, our network is stable and reliable, and employees are happier which has led to increased productivity.'

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**TechPath**