

Case Study



Good health starts here
Avanti Health Centre

Driven by a strong commitment to community health and well-being, Avanti Health Centre combines evidence-based training with state-of-the-art equipment to empower individuals with the necessary tools for a fulfilling life in their later years. They were seeking an IT partner that could provide the necessary support to enhance their continuous efforts.

The Challenge

Avanti Health Centre provides world class health facilities, designed specifically for over 50s. With cutting edge equipment, unique studio spaces, personalised training regimes, and access to health experts, these centres give members the opportunity to take control of their health and fitness journey in a safe and supported environment.

As a newly established business, Avanti Health Centre did not have an existing technology solution in place. Therefore, they sought to collaborate with an IT company that would not only align with their goals but also support their endeavours in serving their local communities.

The Solution

The solution was implemented following comprehensive consultation with all key stakeholders. TechPath provided high-speed internet connections and robust networking equipment to ensure reliable and secure communications across Avanti Health Centre's three locations in Caloundra, Southport, and Townsville.

Hardware requirements were met with high-quality laptops, monitors, iPads, and TVs. These devices were equipped with the necessary software and configurations to effectively support the organisation's operations.

A comprehensive Managed IT service agreement was put into place to handle the day-to-day maintenance, troubleshooting, and monitoring of the IT infrastructure. This includes regular software updates, security patches, and proactive system monitoring to ensure optimal performance and security.

The Outcome

Avanti Health Centre now benefit from a well-designed IT infrastructure, reliable connectivity, and efficient hardware and device management. TechPath's Managed IT services ensure smooth operations and proactive support, enabling Avanti Health Centre to focus on their core business activities while maximising productivity and customer satisfaction.

The implemented solution has successfully equipped Avanti with the necessary capabilities to effectively serve their clients, and has established a blueprint that can easily be replicated for future expansions.

One of the key aspects of the solution involved gaining access to critical data across various platforms, which was then consolidated and presented through business intelligence reports in Microsoft Power BI. These reports offer a centralised view of essential data, enabling Avanti to monitor performance and track clinical information through user-friendly dashboards.

'The highlight of our experience with TechPath has been their commitment to working closely with us, prioritising a thorough understanding of our needs before proposing any predetermined solutions. This client-centric approach has been instrumental in our success and has fostered a strong working relationship.'

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